



A GUIDE FOR PATIENTS

TELEHEALTH LOG IN INSTRUCTIONS

**How to prepare for
your upcoming
Telehealth
appointment with Dr.
Laurie Marzell N.D.,
N.C.M.P.**

www.drmarzell.com

Click here to
sign up for
Patient Portal

PATIENT PORTAL

If you have not already, please click on the link within the computer screen above and sign up for our Patient Portal. This is a secure site that is HIPPA compliant and your new home for all of your medical records.

Dr. Marzell

Patient Portal Account Activation

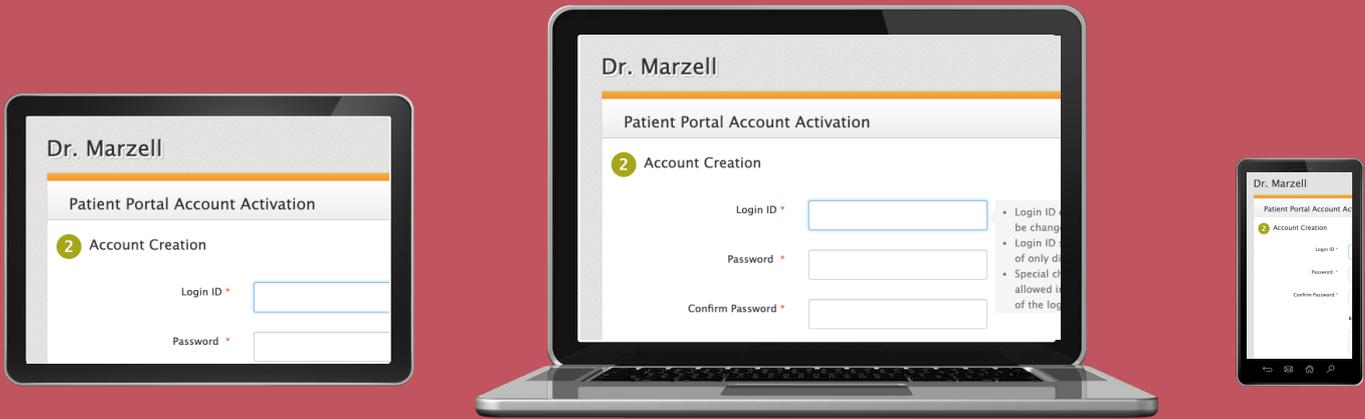
1 DOB Verification

Enter patient's date of birth.

Name **Andrea (Drea) King**

Date Of Birth * (mm/dd/yyyy)

You will be asked to verify your D.O.B.



You will be asked to create a Login ID and a Password. Please write this down and keep in a safe place for the future. Enter the text you see below and hit Agree to the Terms and Conditions.

Dr. Marzell

Patient Portal Account Activation

2 Account Creation

Login ID *

Password *

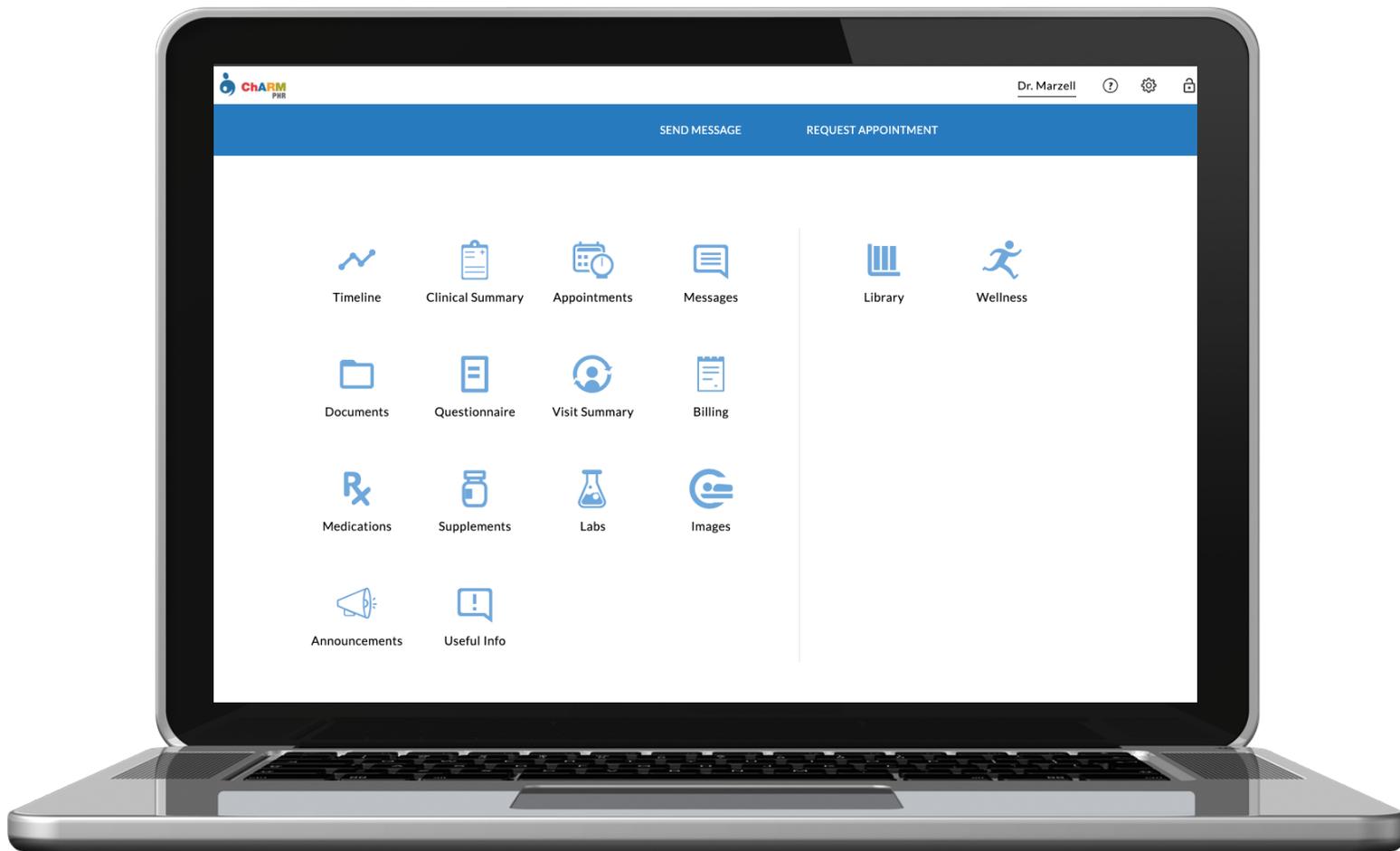
Confirm Password *

- Login ID once created cannot be changed.
- Login ID should not comprise of only digits.
- Special characters are not allowed in the beginning or end of the login ID.

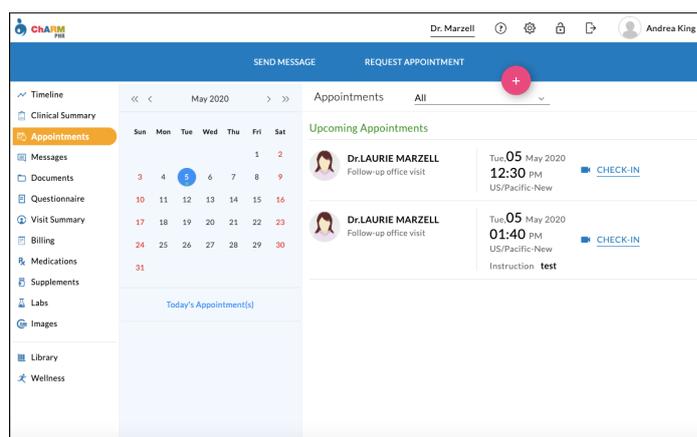
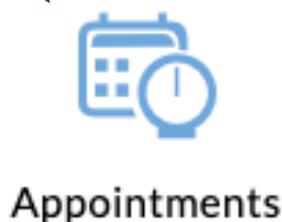
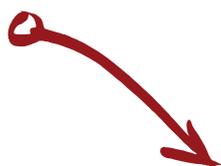
Enter the text you see in the below image

b w j n f o g z

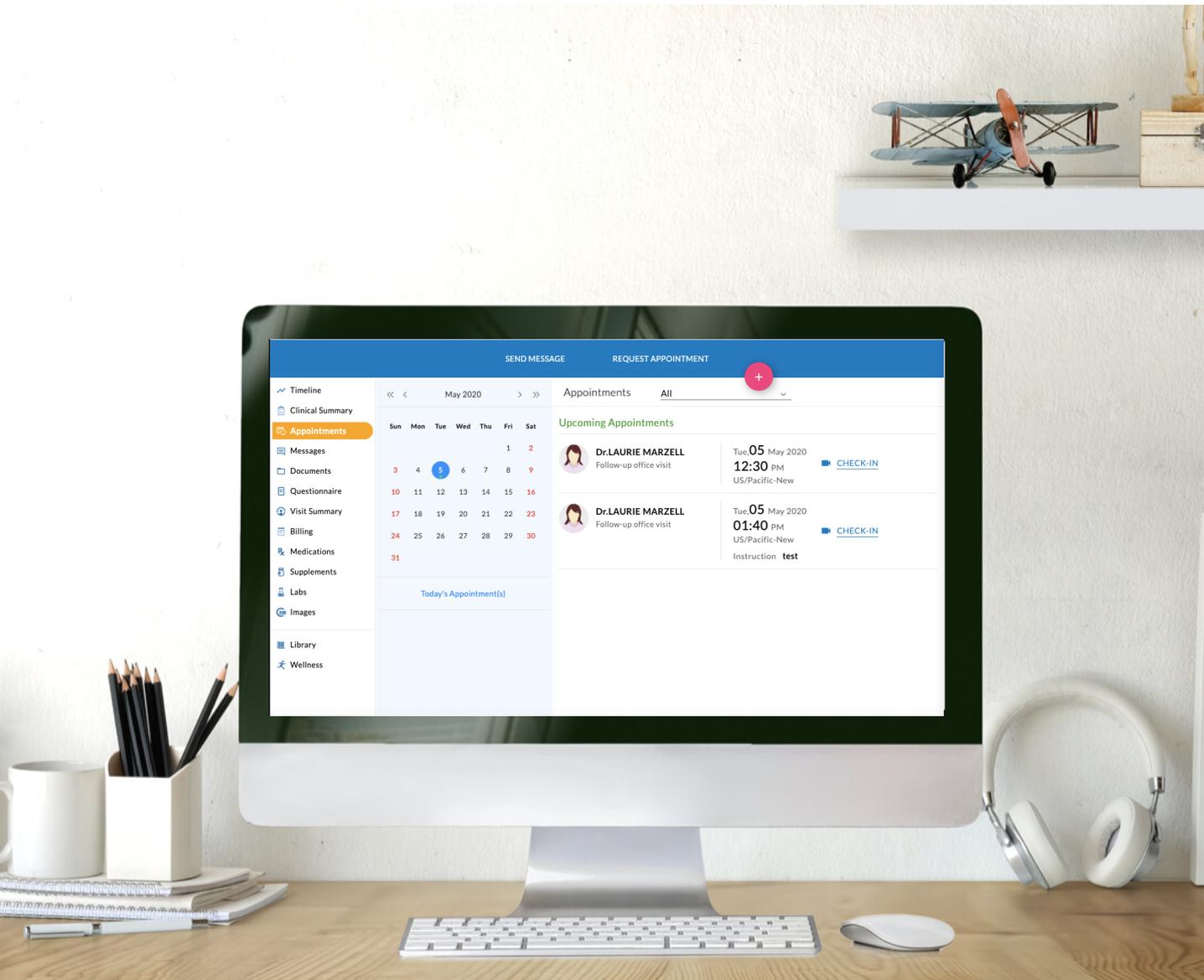
Please read and accept ChARM PHR [Terms of Service](#)



Once you are logged in, this will be your Home screen. You will now have access to your Visit History, Lab Work and any medications Dr. Marzell has prescribed. For your online appointment, you are going to want to click the Appointments Icon.

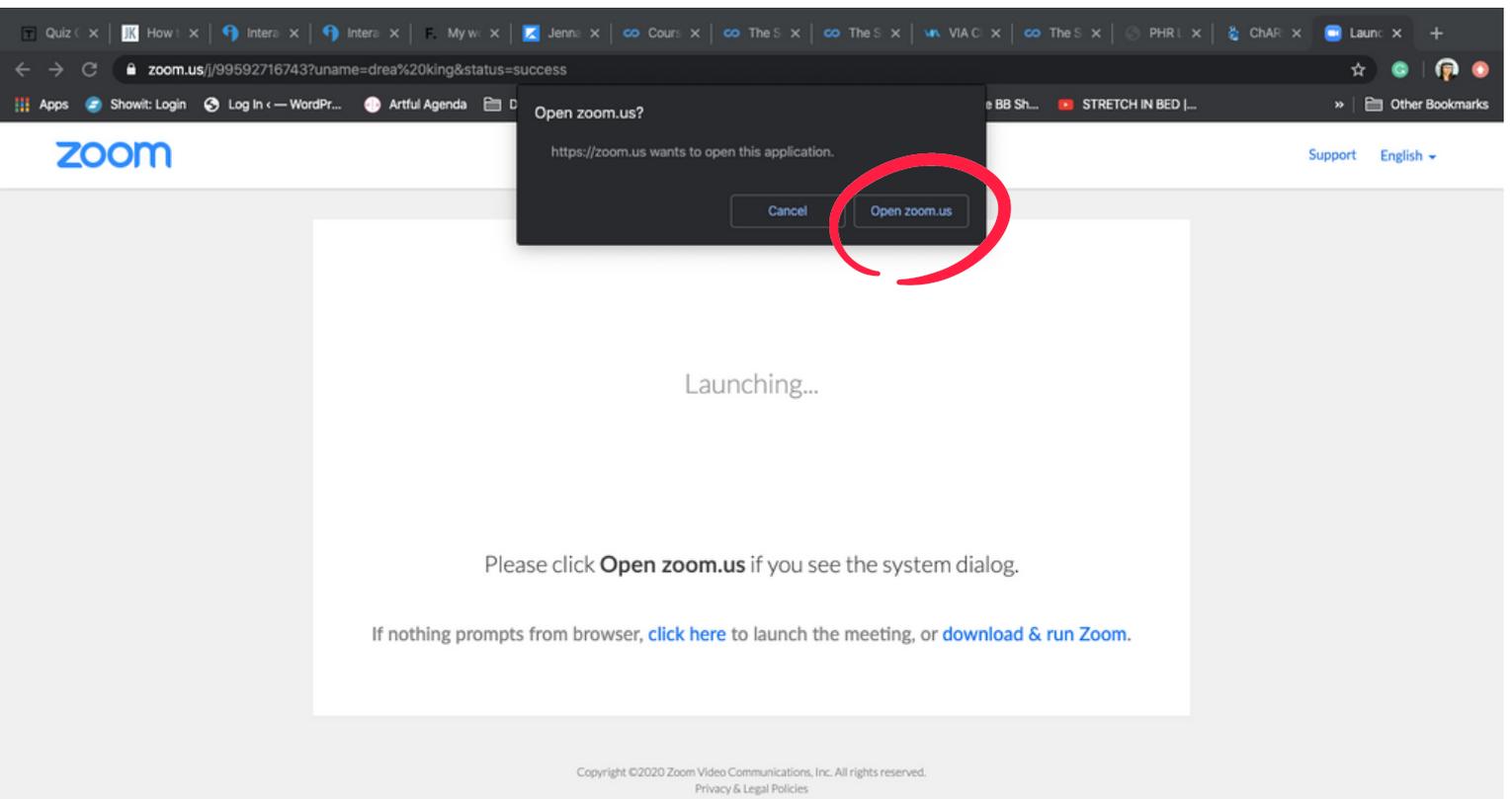


By clicking Appointments, it will bring you to a screen that looks like the calendar above.



	Dr.LAURIE MARZELL Follow-up office visit	Tue, 05 May 2020 01:40 PM US/Pacific-New Instruction test	
---	--	---	---

This is where you access the video consultation. Click the **CHECK-IN** button with the camera.



ZOOM AND TELEHEALTH

Telehealth works with Zoom. While you do not have to have an account with Zoom to access the appointment, it is helpful. When entering the session a screen will pop up asking to launch Zoom. Click OPEN ZOOM to get started and you're in!

Please remember to check in 30 minutes prior to your appointment so you have time to contact us if you are having any trouble logging in. We are beyond happy to serve you any way we can.

- Dr. Marzell's Office